

SMS Privacy Policy

Storm Technologies LLC (“we”, “our”, or “us”) is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and protect your information when you visit our website, <https://stormtechnet.com/> (“Website”), or interact with us in any other manner.

Information We Collect

We may collect the following types of information from you:

- **Personal Information:** When you contact us through our Website, phone, or email, or request IT/technical services, we may collect personal information that you provide, including your full name, phone number, email address, company name, and service details.
- **Automatically Collected Information:** When you visit our Website, we may automatically collect certain information about your device and usage, including IP address, browser type, operating system, referring URLs, and pages viewed.

How We Use Your Information

We use the information we collect for the following purposes:

- **To Communicate with You:** We use your contact information to deliver technical support, manage appointment scheduling, provide IT service status updates, send billing notices, and respond to general customer inquiries.
- **Marketing and Promotional Communications:** With your consent, we may use your information to send you tech updates, service offerings, or promotional communications via email, phone, or text message. You can opt out of receiving these communications at any time.
- **Legal Compliance:** We may use your information to comply with applicable laws, regulations, or legal obligations.

Consent to Receive Text Messages

You are not required to consent to receiving text messages from **Storm Technologies LLC**. By providing your phone number and opting in, you consent to receive text messages from **Storm Technologies LLC** regarding technical support, IT service updates, appointment scheduling, billing notifications, and customer service inquiries. Message and data rates may apply. You can opt out of receiving text messages at any time by replying “STOP” to any text message you receive from us. Please note that opting out may

limit our ability to communicate with you efficiently regarding active support tickets or system updates.

Information Sharing and Disclosure

We do not sell or rent your personal information to third parties. We do not sell, rent, release, or transfer your SMS consent or mobile phone number to any third party or affiliate for marketing or promotional purposes. We may share your information in the following circumstances:

- **Service Providers:** We may share your information with software platforms, ticketing systems, or IT infrastructure vendors who perform operations on our behalf. These service providers are contractually obligated to protect your information and use it only for services they provide.
- **Legal Requirements:** We may disclose your information if required by law, regulation, or legal process.

Data Security

We implement administrative, physical, and technical security measures to protect your personal information from unauthorized access, use, disclosure, alteration, or destruction.

Your Rights and Choices

- **Opting Out:** You may opt out of receiving marketing or promotional communications from us by following the opt-out instructions provided or contacting us directly. If you opt out, we may still send you non-promotional communications related to active service contracts, support tickets, or account notices.
- **Access and Update Information:** You have the right to access, update, or correct your personal information by contacting us directly.

Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Storm Technologies LLC

Phone: [608-807-1415](tel:608-807-1415)

Email: aaron@stormtechnet.com

Website: <https://stormtechnet.com/>

SMS Terms and Conditions

1. Introduction

Welcome to **Storm Technologies LLC**. By accessing or using our services, including receiving SMS communications, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, please do not engage with our services.

2. Consent for SMS Communication

By providing your consent to receive SMS communications, you acknowledge and agree to receive text messages from **Storm Technologies LLC** at the phone number you provide. Information obtained as part of the SMS consent process, including mobile numbers, will not be shared with third parties or affiliates for marketing purposes.

3. Types of SMS Communications

If you have consented to receive text messages, you may receive SMS communications related to:

- Technical support ticket status and IT service updates
- Onsite consultation and service appointment scheduling/reminders
- Billing inquiries, invoice notifications, and service renewal alerts
- Customer support responses and project communications

4. Standard Messaging Disclosures

- **Message Frequency:** Frequency of messages varies based on support requests, system maintenance alerts, or direct inquiries.
- Standard message and data rates may apply depending on your mobile service provider.
- You can opt-out of receiving SMS messages at any time by texting "**STOP**" to the number from which you received the message.
- For assistance, text "**HELP**" to any text message or contact us directly at **608-807-1415**, email us at aaron@stormtechnet.com, or visit our [Privacy Policy](#) and [Terms and Conditions](#).